



 insight kids

Youth Now & Next

SEPTEMBER 2016


DANISH FILM INSTITUTE

+  insight strategy group

Who we are

A quirky & brainy team
of researchers,
strategists, and
developmental experts.

We bring **youth voices**
to the creative process,
to inspire you to inspire
kids and teens!



We can help you with every part of the development process!

From early stage concept exploration to late stage refinement, we tailor our approach and outputs to whatever stage you're at.



We partner with clients to fuel brand & business strategy:



Decode People

- Segmentation
- Targeting strategy
- Shopper marketing strategy
- Trend radar



Grow Brands

- Brand positioning
- Brand portfolio strategy
- Brand communications
- Brand builder/tracking



Innovate Products & Experiences

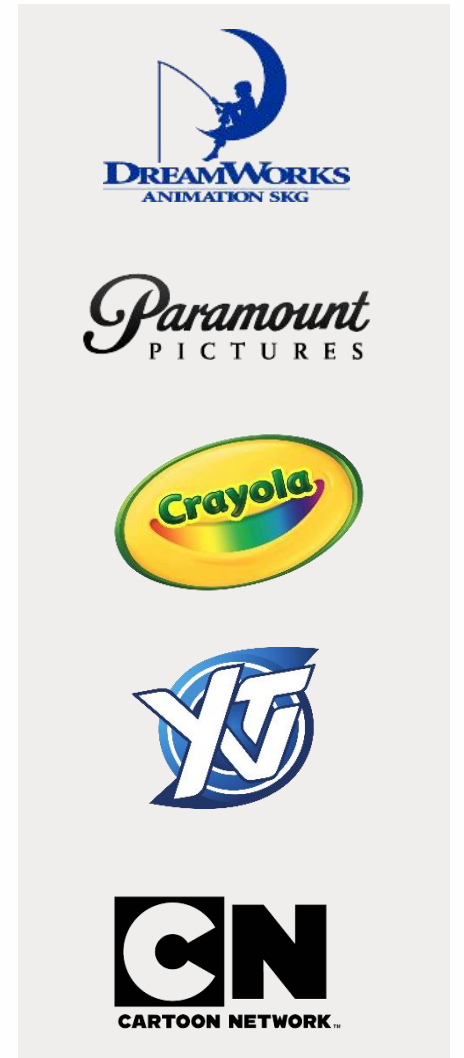
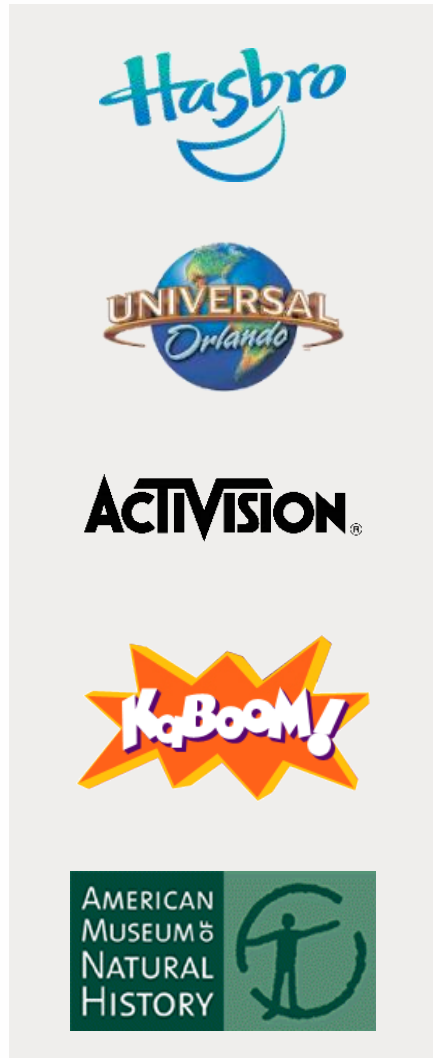
- Concept ideation, testing, and refinement
- Product positioning
- Customer experience design
- Omni-channel experience strategy



Media and Entertainment Expertise

- Authority studies
- Cross-platform media behaviors
- Media testing
- Ad sales strategy

Some of our clients:



How much Danish I know

Tak

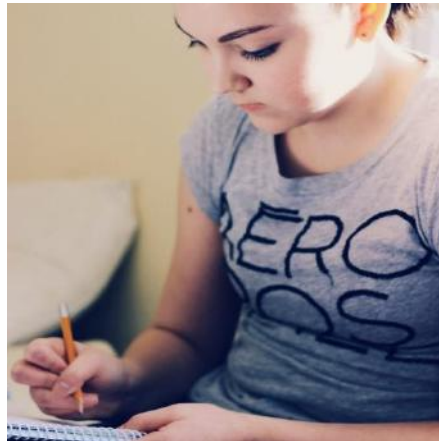
**Jeg er
allergisk over
for nødder.**

...So thank you for your patience and knowledge of English!

Roadmap



Always



Now



Next



Call to Action

Always

Timeless truths about growing up



As kids grow, they hit key **physical** milestones



2-5



- Throw a ball



6-8



- Roll, bat, kick, and throw a ball



9-12



- Aim accurately



13-17



- Beat their parents in sports



They hit key **cognitive** milestones



2-5



- Create story elements
- Feel impatient and easily frustrated



6-8



- Create simple stories
- Be patient



9-12



- Create complex stories
- Sustain attention and multitask



13-17



- Create story worlds
- Overcome frustration independently

What's
Star Wars
about?

Obiwan said,
'Hey, bub,
don't use those
levers. Use
The Force!'



And they grow **social-emotionally**



2-5

- Develop a sense of self
- Learn gender differences



6-8

- Develop individual identities
- Associate mostly with own gender



9-12

- Define identities within peer groups
- Romantically curious

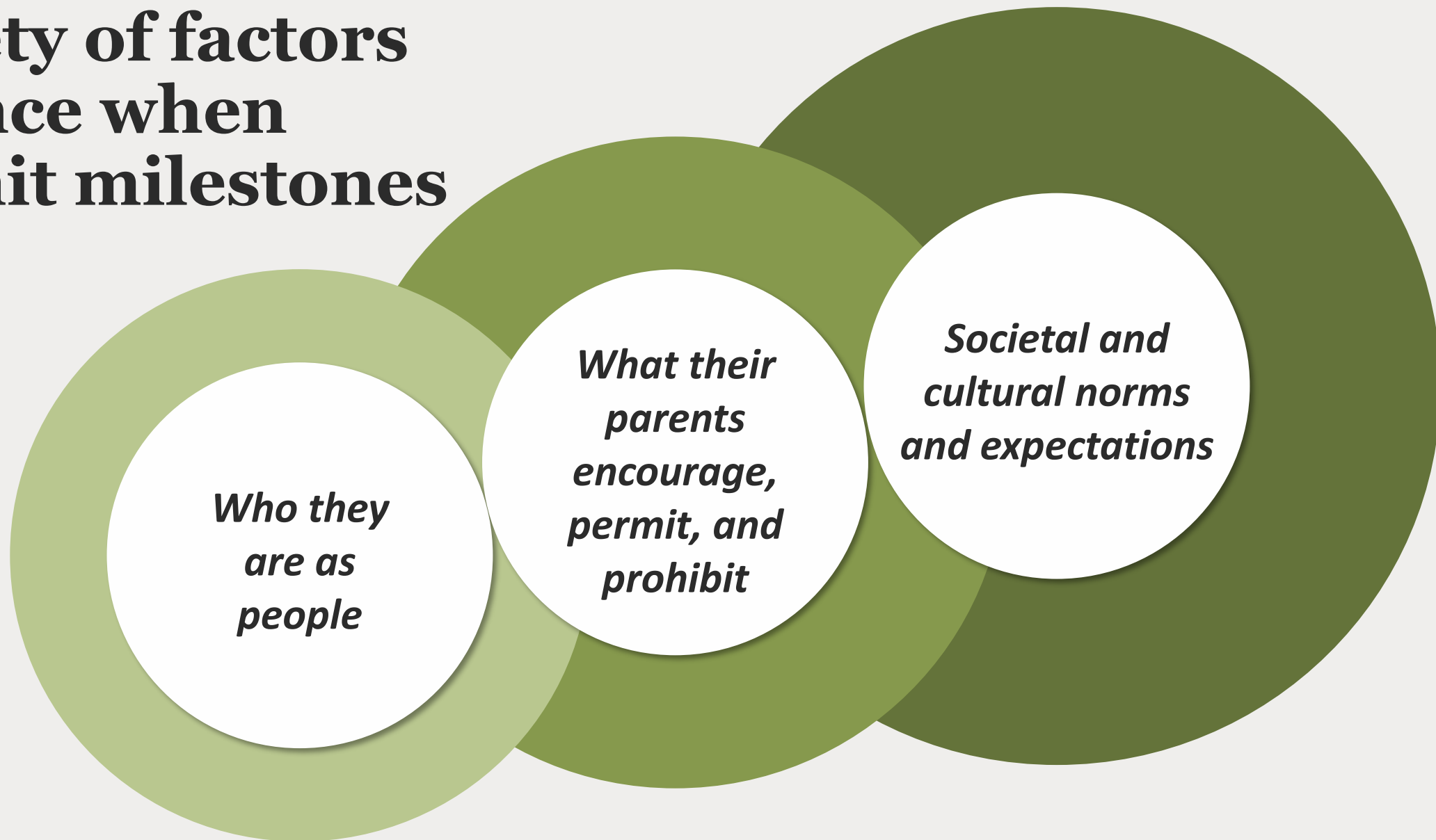


13-17

- Define needs to belong vs. stand out
- Romantically exploring

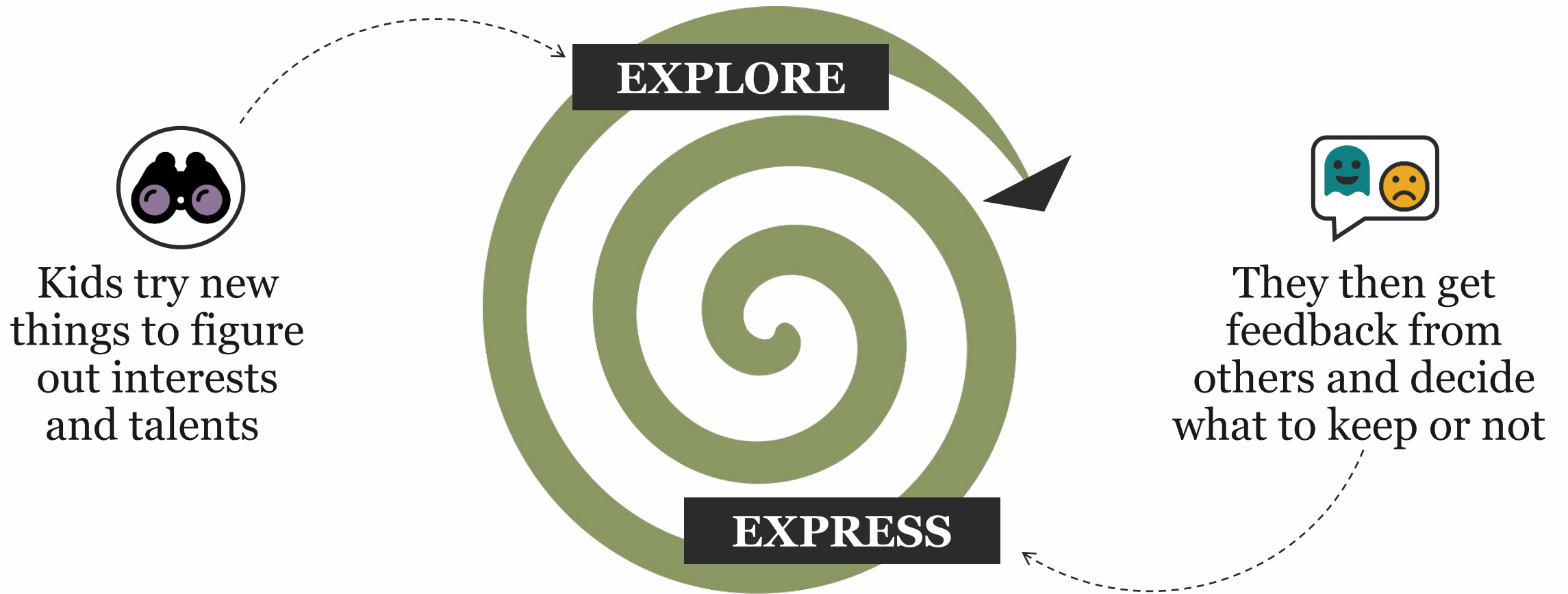
Play Dates ► Play Mates ► Posse

A variety of factors influence when teens hit milestones

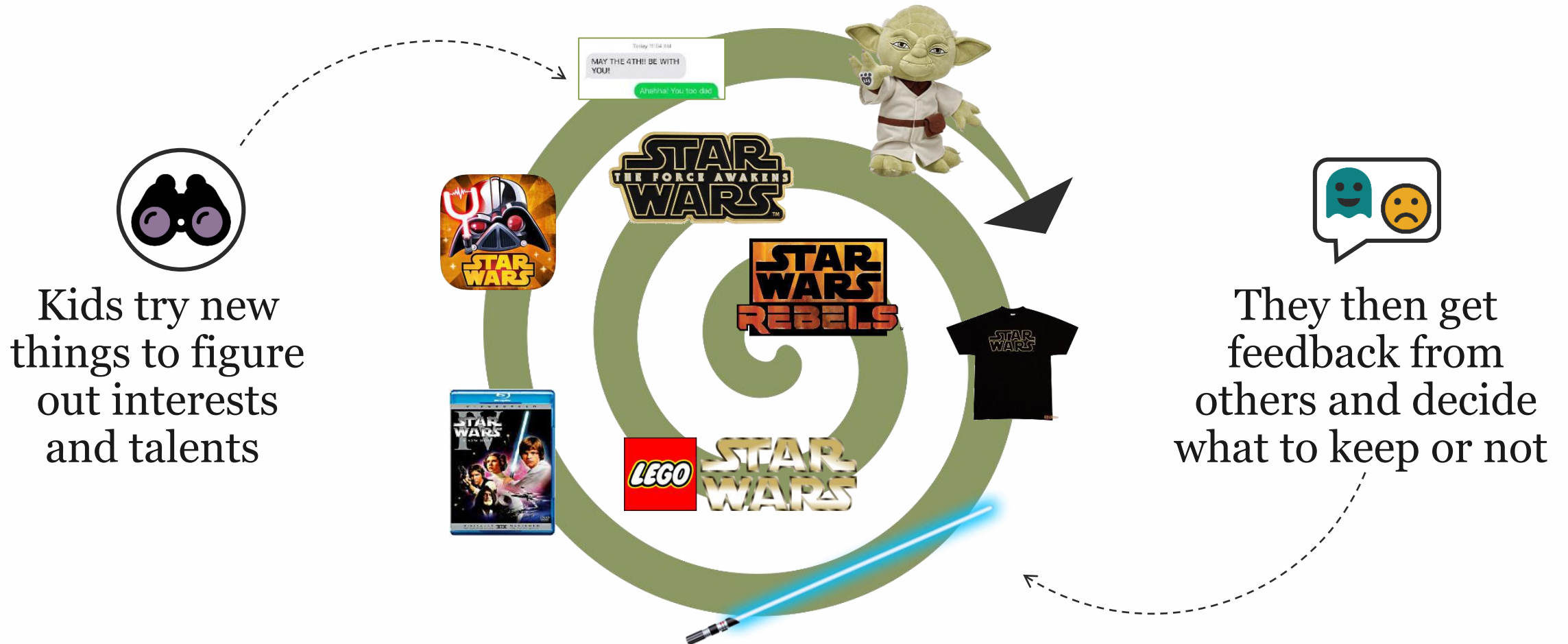




As part of the work of growing up, kids and teens continually reinvent themselves



They use fandom to Explore and Express their personalities





Here are some teen identities that might feel familiar

But there is no
typical teen



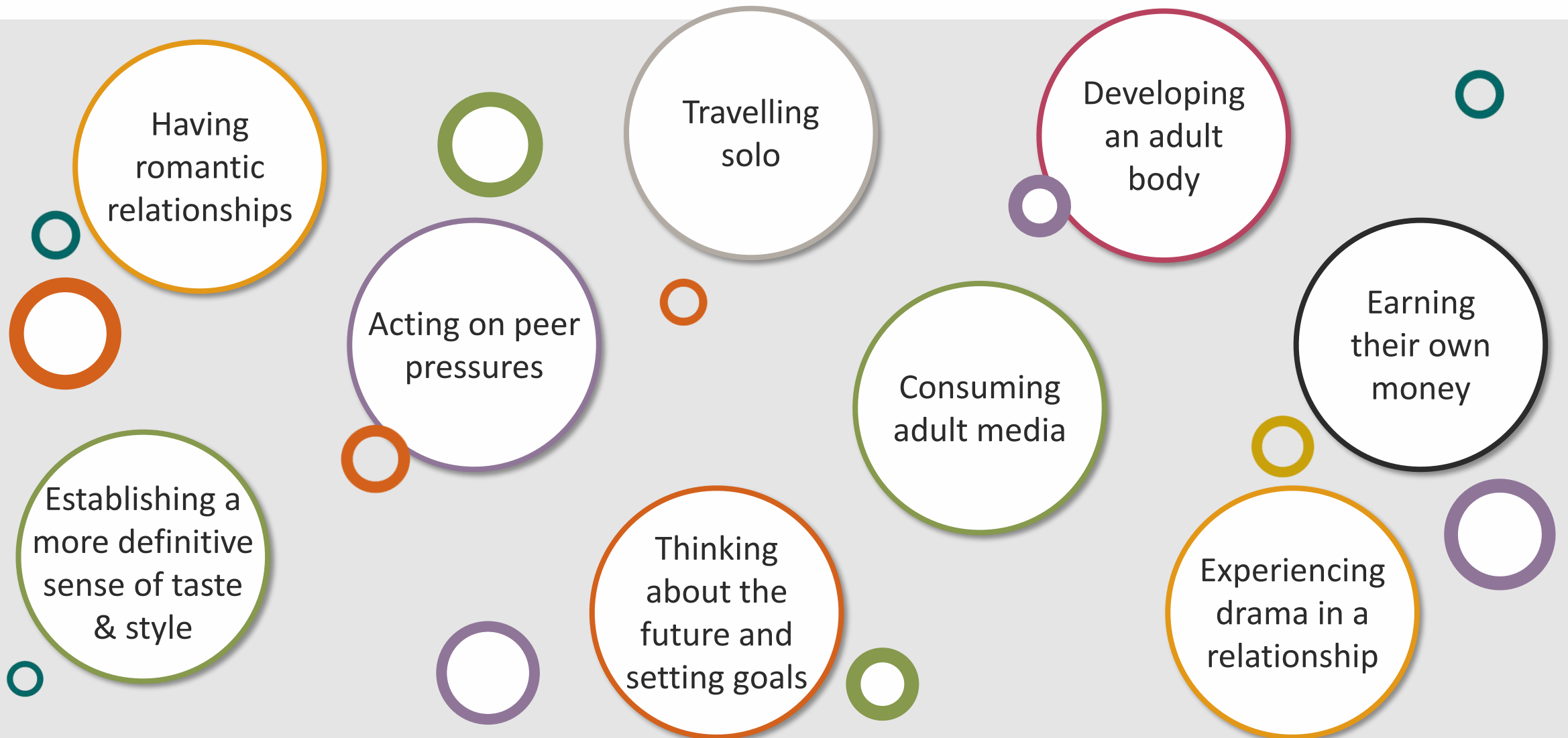
And age doesn't
correlate with
maturity
level



**The kid side is
still very much
present**



At some point, most teens deal with...



Jessie, 13

KID



Socially Shy

- ▶ Still into Katy Perry and cartoons
- ▶ Never kissed a boy

TEEN



Strong Peer Influencer

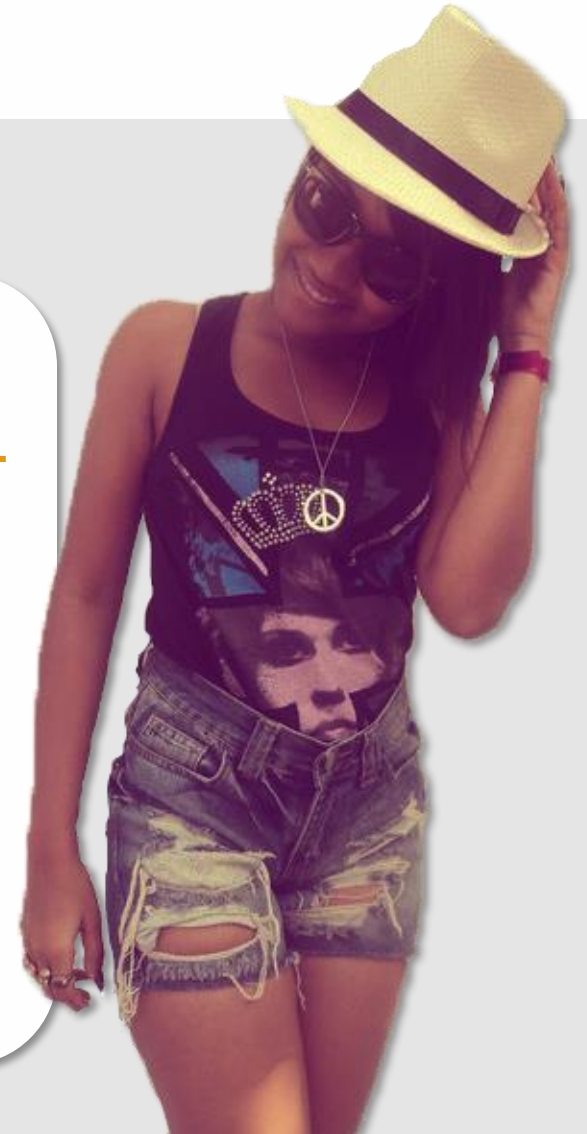
- ▶ Helps style her friends
- ▶ Concerned with fitting in
- ▶ Just became a vegetarian

ADULT



Focused on the Future

- ▶ Serious about school
- ▶ Looking at colleges and scholarships
- ▶ Plans to take over parents' bakery



Nicolay, 15



Low Frustration Tolerance

- ▶ Throws temper tantrums
- ▶ Whines and complains
- ▶ Over-dramatic



Concerned with Looks

- ▶ Acne, braces, cracking voice
- ▶ Image at school is a big priority
- ▶ Thinking about changing religions



Responsible at Home

- ▶ Has a part-time job to help single mom
- ▶ Babysits his younger sister
- ▶ Does chores without being asked

Jonathan, 17

KID



Lots of Fears

- ▶ Can't ride a bike
- ▶ Never slept away from home

TEEN



Drama with Parents

- ▶ Directs much of his verbal anger at authoritative figures
- ▶ Feels his parents are too restrictive

ADULT



Earns Own Money

- ▶ He needs money to buy all the latest trends in fashion, gaming, and technology



So cater to the *always*...



Optimize Exploration

Make exploration easy,
especially via Google

**Provide continual
newness** to deepen brand
relationships



Optimize Expression

**Provide many ways to
participate in fandom:**
easy ways to connect and
share, public progress
tracking, visual
communication tools &
partnerships

**Provide shareable
“snacks”** of favorite content

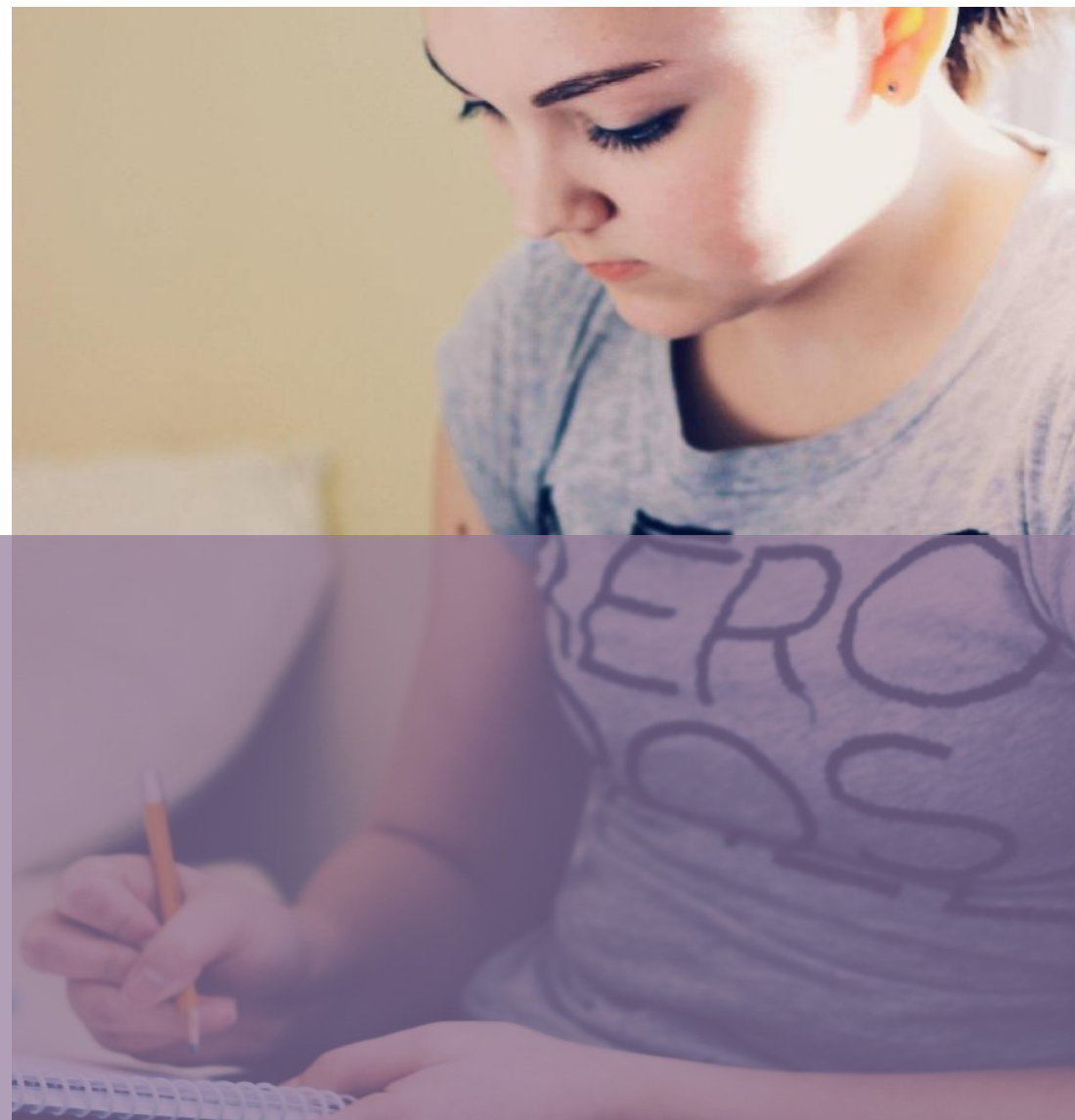


Reflect the Transitions

Depict the messy mix
to make characters most
relatable (naïve, confident,
careful, silly, reckless, etc.)

Consider stories that
combine **safety,**
risk-taking, and
consequences

Now

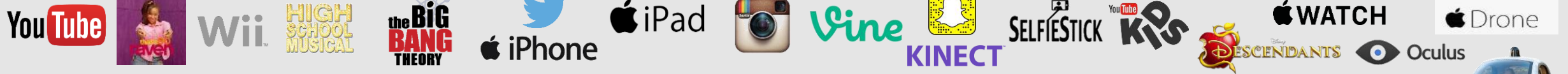


Teens' lives have been shaped by the environment and events of the past decade

2005

2010

2016



**Always-on,
pervasive
media
intensifies
and
accelerates
their
explore/
express
cycle**

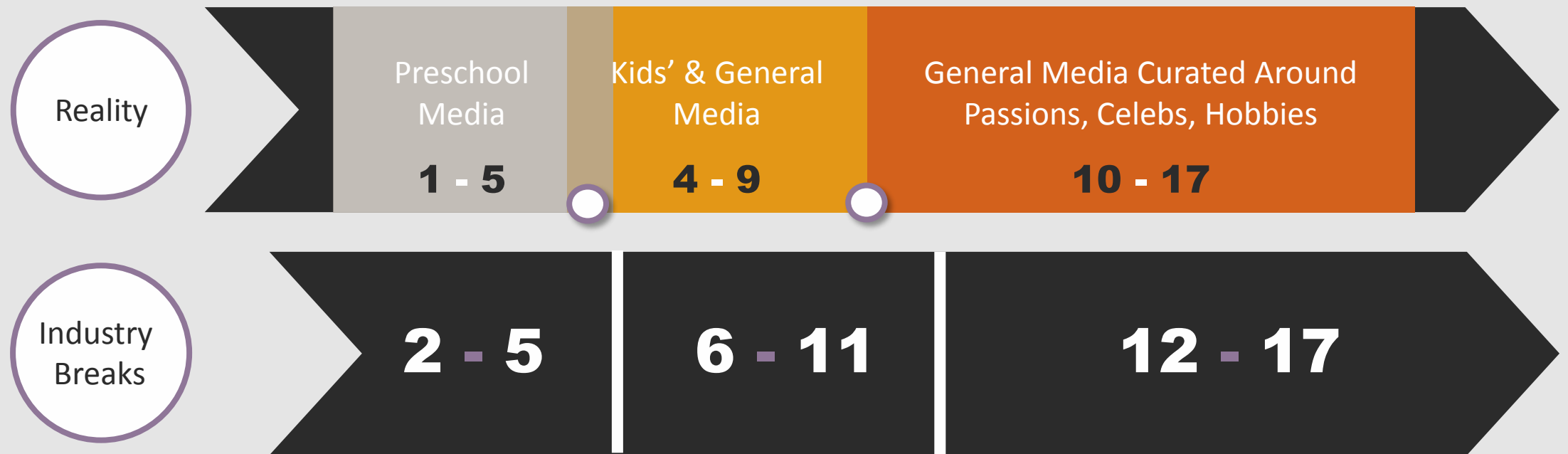


Diverse inputs have created a thoughtful, open-minded generation

	Millennials	Gen Z
<i>Raised to feel...</i>	Special	Responsible
<i>Outlook tendency...</i>	Optimists	Pragmatists
<i>Follow their...</i>	Dreams	Senses
<i>Relying on their...</i>	Wikipedia smarts	YouTube + Tweet smarts
<i>Working first for...</i>	Themselves	The good of the group
<i>Competition...</i>	Is with others	Is with themselves
<i>Grew up in a time of...</i>	Possibilities	Limitations
<i>Technology is...</i>	A device	The “cloud”

Traditional media age breaks are broken

Kids watch up, to see what's next.



Kids and teens demand full **control** over their media explorations and expressions

Choice of Content



With every choice available
at any time

Choice of Platform



With access everywhere
(so mobile often top choice)

The Power to Go Deeper



Across platforms and formats (e.g., learn more about characters, create fan fiction, immerse in the mythology/lore, play the stories)

They choose content by need fulfilled, not by format

How much
time they have

Their current
mood

Where
they are

Who they
are with

What's so great about Snapchat?

In their media choices, teens and young adults appreciate what Snapchat is so great at providing...



Immediacy

Alleviates FOMO
(fear of missing out)

Help me be
there.

Authenticity

Feels more real
than reality TV

Give me the
truth.

Variety

Lots of different
opinions and inputs

I'll make up
my own
mind.

So meet teens where they are *now*...



Be everywhere, anytime

By providing apps that stream all past and current episodes/versions of shows/content, and work well on mobile



Give them control

By providing ways for them to learn more about your content before, during, and after consuming it



Never go dark

By providing kids plenty of ways to interact with your brand in between major releases

Next



In 2013, Insight Kids identified five emerging trends in youth culture that are now the norm

Whole-Child Parenting



Sustainable World Movement



The Maker Movement



Brilliantly Simple Design

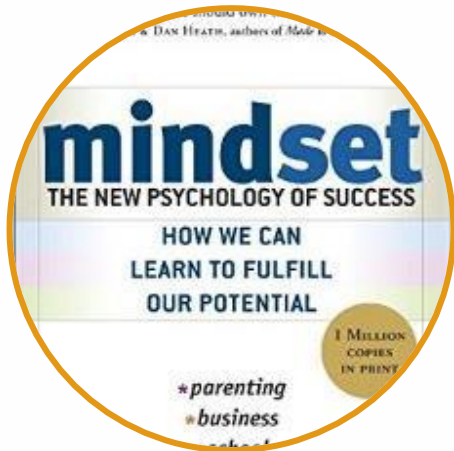


Physical Wellness Awareness



These trends trickled down, coming from adults

Whole-Child Parenting



Sustainable World Movement



The Maker Movement



Brilliantly Simple Design



Physical Wellness Awareness



Different trends dominate young people's lives today, this time driven by them

**Kid
Experts and
Entrepreneurs**



**Atypical
Is Typical**



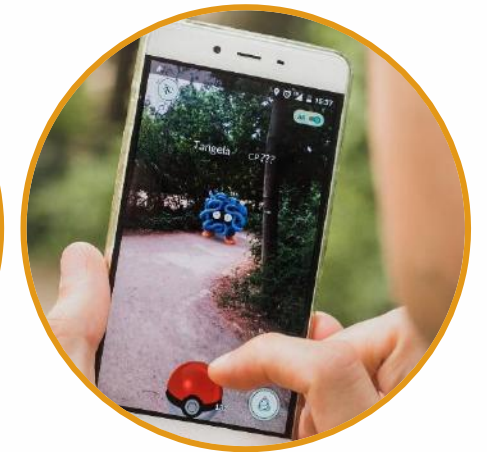
**Nonfiction
Addiction**



**Google
Brain**



**Digital/
Physical Wall
Tumbling
Down**





Kid Experts **and Entrepreneurs**

Today's tools let young people rule

Kids can explore and share their passions in broad and deep ways – *no matter where they live*



Does your five year plan take into account... **The Kidconomy?**

What to do:

Empower young people to...



Discover



Use tools to
build and
create



Participate
and share
passions



Atypical **Is Typical**

Today, acceptance is instinctual



Youth today inherently accept others because authentic diversity surrounds them and is within them



Does your five year plan take into account... **Intolerance Intolerants?**

What to do:

Reflect all kinds of diversity in content, products, and experiences...



Gender
identification



The new
normal family



Blended
families

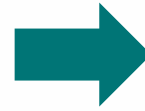


Learning
styles



Nonfiction **Addiction**

From...
show me how

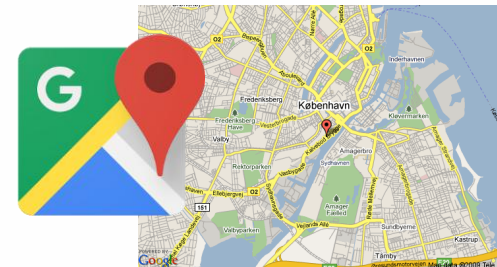
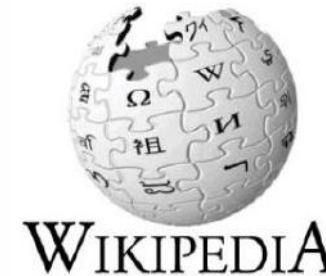


To...
watch me and learn



Teens' nonfiction diet is varied, including UGC

- Tutorials
- Pranks and bloopers
- Reality programs
- Ads/trailers
- Behind-the-scenes
- Music videos
- “Making of” content
- Cast interviews



User-generated sub-genres emerge constantly

What's on My iPhone?



Lip Sync Videos



Try Not to Laugh

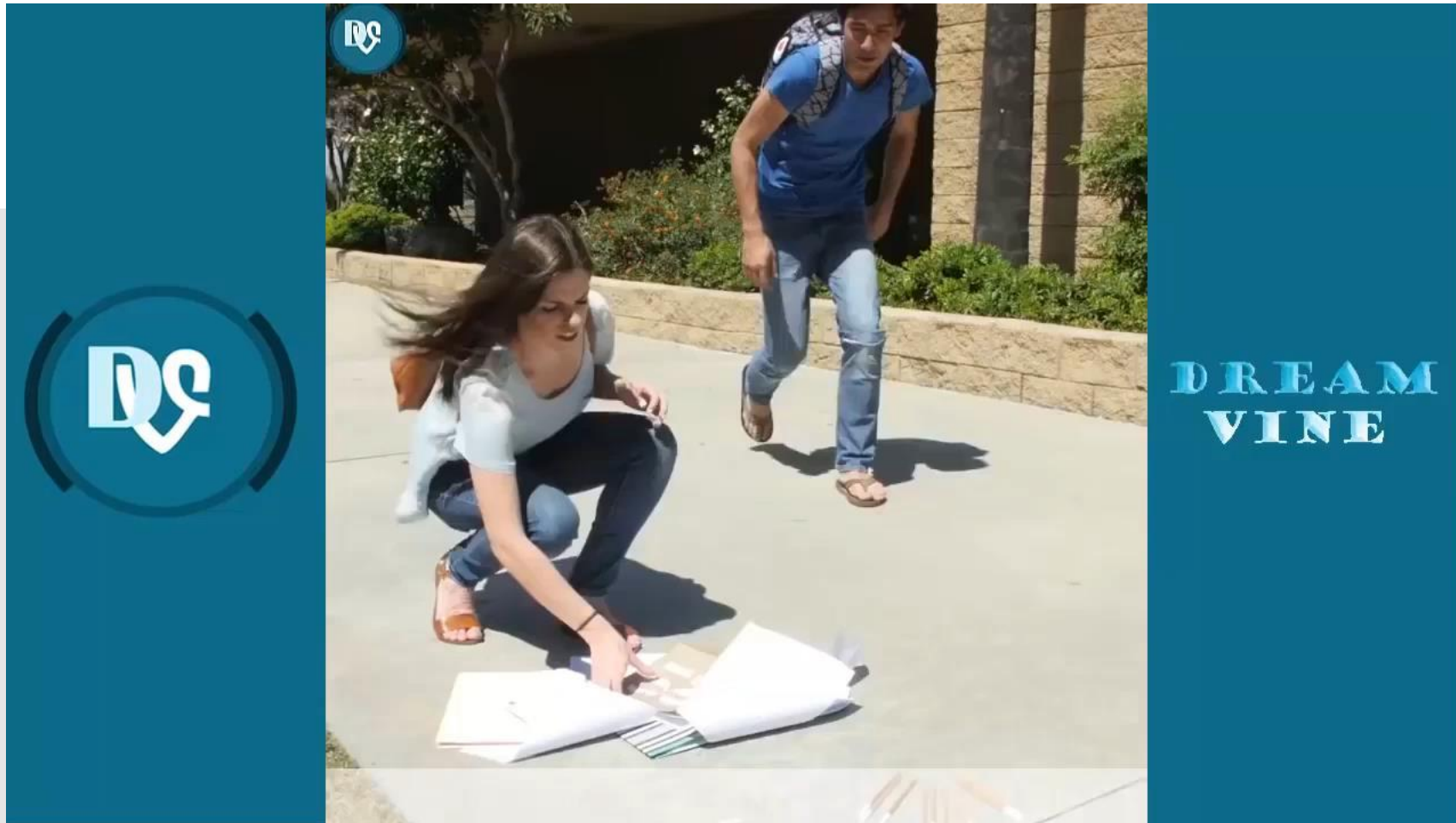


What *is* on her iPhone?



Believe me... you don't care.

But sometimes teens find **inspiring** stuff



Does your five year plan take into account... **Self-Taught Teachers?**

What to do:



Support story-based content with related nonfiction content that will round out the brand universe (how-tos, behind-the-scenes, etc.)



Consider digital stand-alone nonfiction, both long- and short-form



Google Brain

Young people have the world at their fingertips

This leaves them with more time and energy for higher-level thinking.

WAY BACK

WHEN...

- ✓ Limited research tools
- ✓ Need to memorize, retain, and recall



NOW...

- ✓ Information is instant
- ✓ No need to memorize specific details

Does your five year plan take into account... **Strategy Masters?**

What to do:



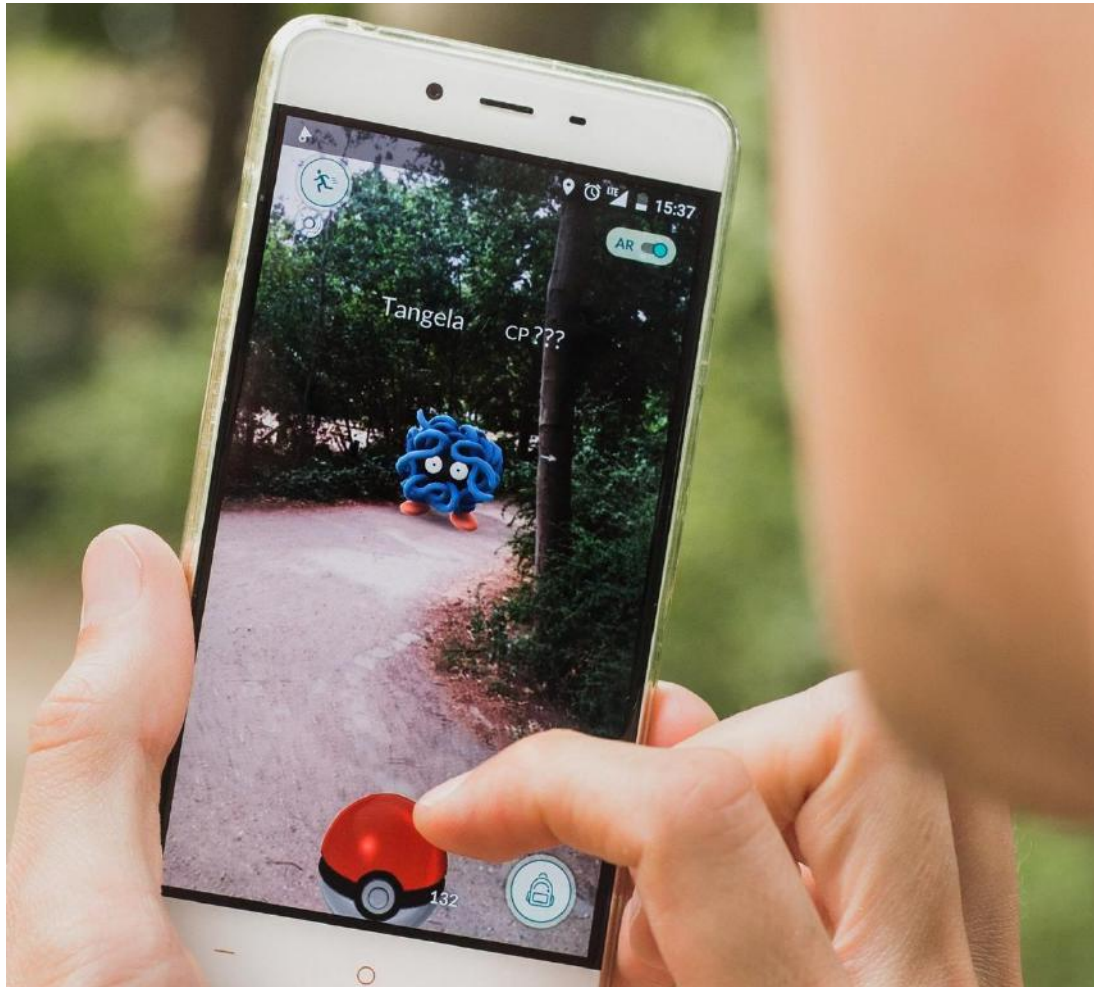
Keep the info
coming and at
their fingertips



Don't be afraid
of complex
processes that
normally would
have been out of
kids' reach

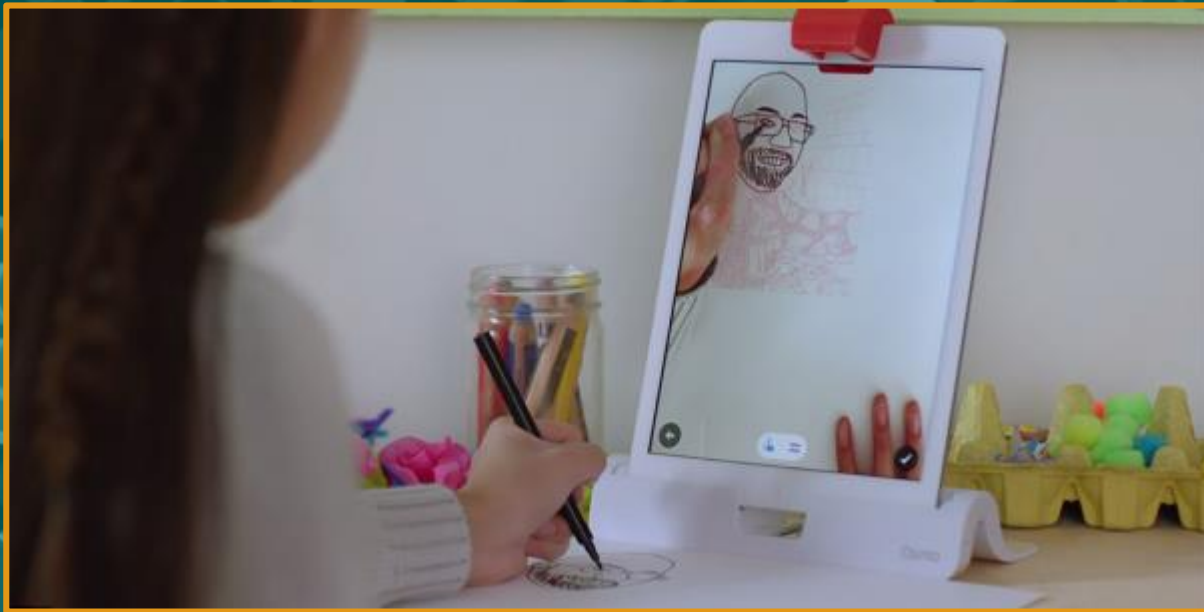


Show characters
putting their minds
to work, creating
and innovating,
step by step



Digital/Physical **Wall Tumbling Down**

Young people don't see the line between the digital and physical worlds



They seamlessly weave between tangible and digital worlds, mashing up play patterns and their favorite IP

Does your five year plan take into account... **Virtual Realists?**

What to do:



Create enriching
and safe VR and
AR experiences
for kids and teens



Show characters
living the way kids
and teens today do
– in both the digital
and physical world



Foster creativity,
don't dictate it

Calls to Action

How to move forward



How can we support kids today on their way to tomorrow?

<i>Kid Experts and Entrepreneurs</i>	<i>Atypical Is Typical</i>	<i>Nonfiction Addiction</i>	<i>Google Brain</i>	<i>Digital/Physical Wall Tumbling</i>
<ul style="list-style-type: none"> ✓ Empower young people to: <ul style="list-style-type: none"> • Discover • Build and create • Participate and share 	<ul style="list-style-type: none"> ✓ Reflect all kinds of diversity 	<ul style="list-style-type: none"> ✓ Support story-based content with related nonfiction ✓ Consider digital stand-alone nonfiction 	<ul style="list-style-type: none"> ✓ Keep the info coming ✓ Don't be afraid of complexity ✓ Show characters putting their minds to work 	<ul style="list-style-type: none"> ✓ Create safe and enriching VR and AR experiences ✓ Foster creativity, don't dictate it

Don't forget that they are still not adults!



Youth content creators have a responsibility to support the next generation

- Cognitively, social-emotionally, physically
- Helping them Explore and Express

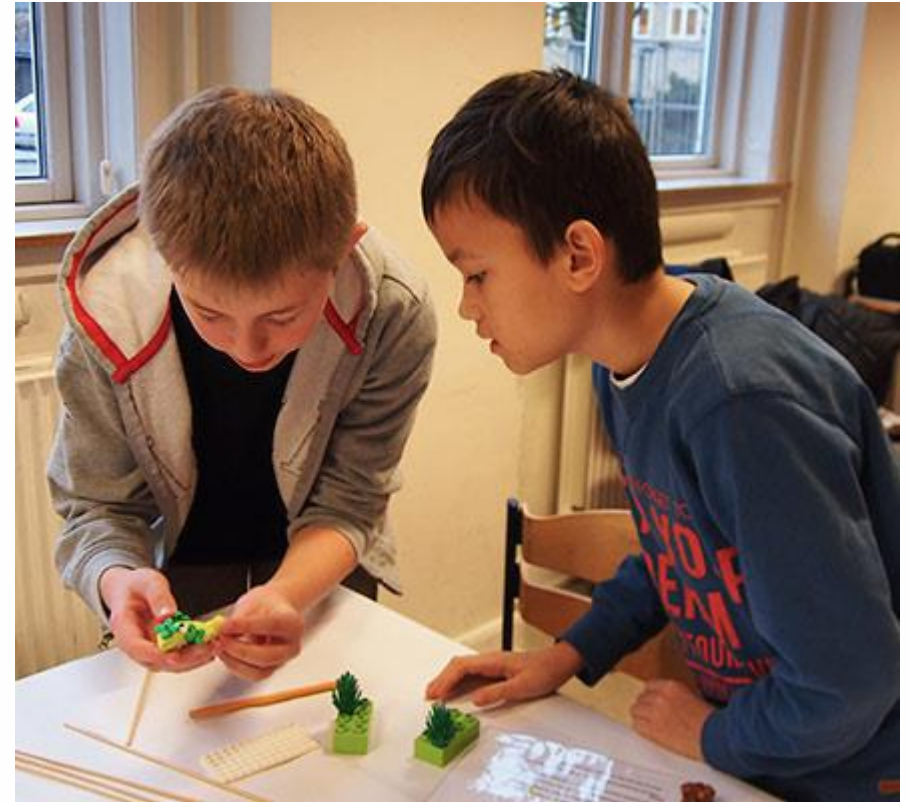


Empower higher level thinking but preserve open-ended exploration and expression

 Resist the urge to over-complicate or add tech to everything

 Use tech to its best advantage to let kids...

- Explore their world
- Express themselves and get feedback
- Level up
- Revise and retry



Be there for kids and teens beyond the screen

- ☑ Inspire tangible engagement and interaction
- ☑ Provide a 360° experience





Thank You!

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